

GPS Devices

▲▲ Significantly better than average**
 ▲ Better than average*
 {blank} Within the average range
 ▼ Worse than average*
 ▼▼ Significantly worse than average**
 RED denotes Readers' Choice.

	Overall score †	Ease of use	Overall reliability	Required technical support	Technical support	Required repair	Repairs	Likelihood of recommending	Map quality	Turn-by-turn instructions	Speed (startup, response to turns)	Accuracy of routes generated	Recalculation times after a missed turn	Ease of initial setup—worked out of the box	Ease of initial setup—didn't work at first, but I got it setup
ALL GPS DEVICES															
Garmin (1,508 responses)	8.1 ▲▲	8.1 ▲▲	8.4 ▲▲	9%	7.1	4%	6.9	8.7 ▲▲	8.0 ▲▲	8.2 ▲▲	7.5 ▲▲	7.7 ▲▲	8.0 ▲▲	95% ▲▲	98% ▲▲
TomTom (417)	7.8 ▲▲	7.9 ▲▲	8.1 ▲	11%	— —	4%	— —	8.1 ▲▲	7.7	7.9	7.3	7.6 ▲	7.8	88%	96%
Navigon (69)	7.3	7.4	7.6	9%	— —	4%	— —	7.7	7.8	8.1	7.2	7.7	7.8	96% ▲	97%
Magellan (383)	7.2 ▼	7.4	7.7	10%	— —	8% ▼	— —	7.4 ▼	7.4 ▼	7.8	7.2	7.2 ▼	7.4 ▼	90%	95%
Mio (63)	6.8 ▼	6.7 ▼	7.5	5%	— —	0% ▲▲	— —	6.7 ▼	7.5	7.8	6.7	6.7 ▼	7.6	83%	95%
Vehicle-integrated (375)	7.6 ▲	7.2 ▼	8.4 ▲▲	6%	— —	3%	— —	7.6	7.8	8.2 ▲	8.1 ▲▲	7.7 ▲	8.1 ▲	94% ▲	96%
After-market (159)	7.0 ▼	7.1 ▼	7.4 ▼	9%	— —	4%	— —	6.7 ▼▼	7.6	7.6 ▼	7.0	7.5	7.2 ▼	89%	98%
AVERAGE††	7.4	7.5	7.9	8%	7.1	4%	6.9	7.7	7.7	7.9	7.2	7.4	7.7	90%	96%
GPS DEVICES LESS THAN ONE YEAR OLD															
Garmin (525 responses)	8.1 ▲▲	8.2 ▲▲	8.4 ▲▲	9%	— —	4%	— —	8.7 ▲▲	8.1 ▲	8.3 ▲▲	7.7 ▲	7.7 ▲	8.1 ▲▲	94% ▲	97%
TomTom (152)	7.8	7.8	8.1	9%	— —	3%	— —	8.0	7.7	7.8	7.4	7.7	7.8	89%	97%
Magellan (111)	7.5	7.5 ▼	7.9	8%	— —	7%	— —	7.5 ▼	7.8	7.8	7.3	7.2 ▼	7.5	92%	96%
Vehicle-integrated (92)	7.9	7.4 ▼	8.6 ▲	9%	— —	7%	— —	7.9	8.0	8.3 ▲	8.3 ▲▲	7.9 ▲	8.3 ▲	94%	95%
After-market (56)	7.2 ▼	7.4	7.6 ▼	7%	— —	2%	— —	7.6	7.8	— —	7.1	7.6	— —	89%	100% ▲▲
AVERAGE††	7.8	7.8	8.1	9%	—	5%	—	8.1	7.8	8.0	7.5	7.5	7.8	92%	97%

* At least 2 confidence intervals from the average.

** 1 confidence interval from the average.

† Overall score is based on answers to the question "Overall, how would you rate this GPS?" It is not the average of the other scores in the table.

†† Vehicle-integrated and after-market categories not factored into average of vendor ratings.

Except for numbers indicated by a percentage, scores are based on a scale of 1 to 10, where 10 is best.

A dash indicates that we do not have enough survey data to give the company a score.